SMART VIDEO DOORBELL

QUICK START GUIDE

Introduction

This smart video doorbell is designed for use in homes, apartments, offices, garages and sheds. It's easy to set up and operate, giving you and your family the security and peace of mind that you deserve.

You can monitor your video doorbell remotely through the Mercator Ikuü app, which can be downloaded for free from the Apple App Store and Google Play Store.

Contents

1 x Smart Video Doorbell
1 x Indoor Chime
1 x 16GB Micro SD Card*
1 x 5V DC Adaptor (for pairing and indoor chime unit)
1 x 12V DC Adaptor (for doorbell power supply)
1 x USB Cable
1 x Quick Start Guide
1 x Mounting Tools and Screws

*Class 10 required
 (Max. 128GB card supported)

Identification

Light Sensor/ Infrared LEDs
Detects low light and turns on the infrared lights which allow the camera to capture both day and night images.

Microphone

Status Light
RED Solid Light: indicates the device has been reset and is unpaired

RED Blinking Light: waiting for Wi-Fi connection (Pairing Mode)

BLUE Blinking Light: During pairing or lost Wi-Fi connection

BLUE Solid Light: Video Doorbell is running correctly

Ring Button
Press to activate doorbell

External Power Ports
Connect supplied cable from 12V DC adaptor

Grub Screw Location

Camera Lens
1080p HD, with 130° angle of view

Reset Button
Use the pin to hold for 5 seconds to reboot and clear all settings to factory defaults. This will allow you to connect with a different Wi-Fi network if required.

Speaker
Two way audio

Grub Screw Location

USB Port
Power with supplied cable and 5V DC adaptor

Micro SD Card Slot
Rolling storage micro SD card 16GB included (Max.128GB card supported)

3

Set Up the App

1. Download the Mercator Ikuü app.

2. Tap 'create new account' or 'log in to account'.

3. Follow the in-app prompts and tap 'OK'.
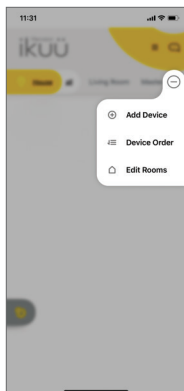
Connect Your Video Doorbell to the App

1

Log in to the Mercator Ikuü app.

Note: Ensure your Video Doorbell is in pairing mode. The LED should be flashing red. If it isn't, use the reset pin to press and hold the reset button on the back of the unit for 5 seconds and wait for the Video Doorbell to restart.
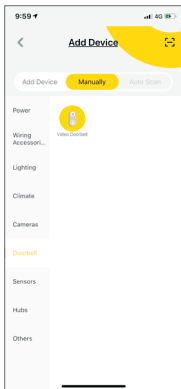

2

Tap the ⊕ icon and select 'Add Device'.

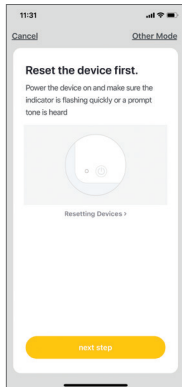## Connect Your Video Doorbell to the App (cont.)

3

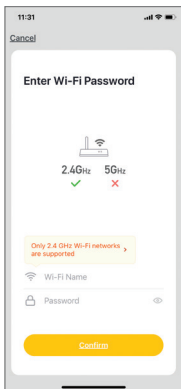Select 'Doorbell' from the sidebar, and then tap the Video Doorbell icon.

4
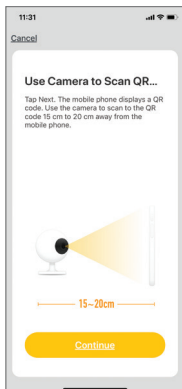
When the prompt appears, tap 'next step'.

5

Enter your Wi-Fi name and password, then tap 'Confirm'.
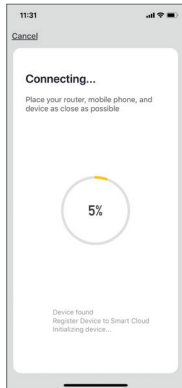

6

When the prompt appears, tap 'Continue'.

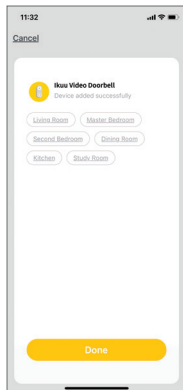# Connect Your Video Doorbell to the App (cont.)

7

Place the camera eye over the QR code to scan (holding the camera 15cm away from your mobile screen). When you hear the prompt, tap 'I Heard a Prompt'.

11:31
Cancel

No Prompts

I Heard a Prompt

8

The app will begin connecting to your video doorbell. When it reaches 100%, you will be taken to the product's settings page.

11:31
Cancel

Connecting...

Place your router, mobile phone, and device as close as possible

5%

Device found
Register Device to Smart Cloud
Initializing device...

9

Update the name of the device (optional), then tap 'Done'.

11:32
Cancel

Ikuu Video Doorbell
Device added successfully

Living Room   Master Bedroom

Second Bedroom   Dining Room

Kitchen   Study Room

Done

10

The Video Doorbell feed will open, and you will be prompted to allow access to your device's microphone. Tap 'OK' to continue. Your Video Doorbell is now connected and ready for use.

11:33
Ikuu Video Doorbell

Signal: 97%

HD

Screenshot   Speak   Record

Playback   Alarm   Photo album
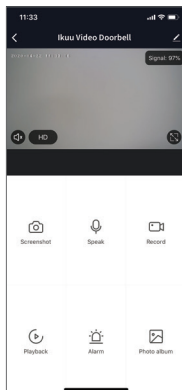
Doorbell Functions

Take a photo of the live video feed, which will be saved to the photo album.

Screenshot

Speak through the doorbell speaker via your phone microphone.

Speak

Take a video of the live video feed, which will be saved to the photo album. 24/7 recording and event recording available.

Record

Review camera footage from the SD card (if installed).

Playback

Adjust motion detection settings.

Alarm

View previously saved photos and video recordings. You can download these to your local mobile device.

Photo album

Adjust the date when reviewing playback.

Date

Pairing Your Indoor Chime Unit

1. In a location near your door and with good Wi-Fi coverage, power on your indoor chime unit with either a standard USB-A port or the provided DC power adaptor. The status light will blink red to indicate that the chime is ready for pairing.

2. To put the chime in pairing mode, push the reset button once (located at the rear of the chime unit). The status light will blink continuously. Ensure that it is blinking for at least 5 seconds before completing step 3.

3. In the app, navigate to settings > bell settings > bind. The status light will stop blinking and remain solid blue to indicate that the chime is paired. After successfully pairing the indoor chime unit, you can adjust the ringtone and volume.

Note: If your chime unit is showing as paired, but makes no sound when the doorbell is pressed, try unbinding the chime unit and binding it again. Ensure that the status light indicator is blinking slowly and continuously before tapping 'bind' in the app. If there is still no sound when the doorbell is pressed, try moving it closer to the video doorbell unit.
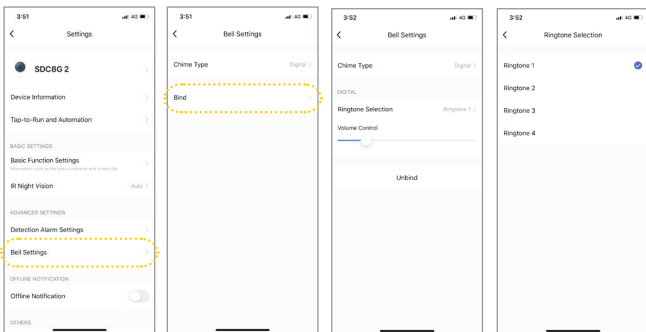
Installation Instructions

Before choosing your location, check the Wi-Fi strength/coverage in that area.

WARNING: Do not connect both power supplies together at anytime.

IMPORTANT: Mount the doorbell under eave and avoid placing it in direct sunlight and extreme weather. Do not mount the doorbell unit on metal or near metal door frames, security door, or proximity any metal door furniture as this might affect the functionality of the doorbell.

Please note: The below image shows the doorbell angle view. Install it in a suitable location with Wi-Fi coverage (Fig.01).
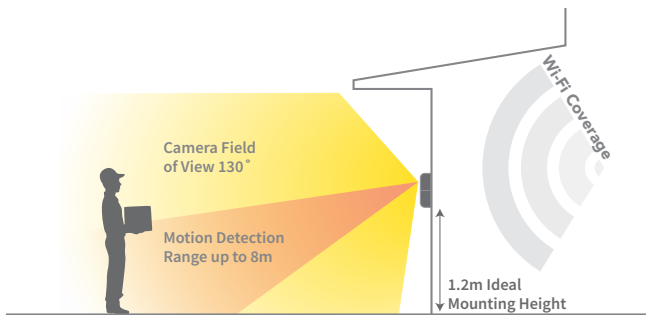

Wi-Fi Coverage

Camera Field of View 130°

Motion Detection Range up to 8m

1.2m Ideal Mounting Height

FIG. 01

There are two mounting methods to choose from. **Note**: The angled wall mount requires the flat wall mount for installation.

1. Position 12V DC power adaptor to an outlet as close to your mounting location as possible. Do not plug in your adaptor.

2. Route adaptor wire with extension cord to doorbell location. Do not connect to the doorbell.

3. Mark screw position using bracket. Pass 12V DC adaptor with extension cord through middle of the brackets (Fig.02)

4. **a) Angled Wall Mount**
   Using both mounts, secure to mounting surface with supplied screws and wall plugs (Fig.02)

   b) Flat Wall Mount
   Install as described above without angled wall mount.

5. Connect 12V DC adaptor with extension cord to the two terminals at the back of the doorbell Fig.03.

6. Install the doorbell to the bracket using supplied grub screw Fig.04.

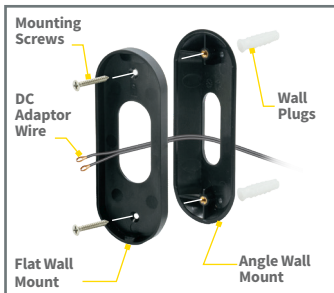7. Plug in 12V DC adaptor and your doorbell is ready for use.
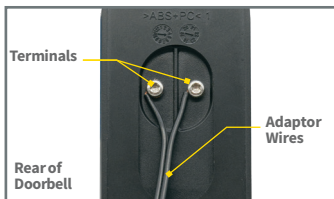

FIG. 02

FIG. 03

FIG. 04

Note:

- This doorbell requires a network device (e.g. wireless/non-wireless router, network switch etc.) that is connected to the internet for setup and use. This network device is not supplied with this kit.
- This doorbell might experience network, motion command and live transmission delay issues. This is normal, due to the connected network, 3G/4G mobile network, server overflow or internet upstream speed, download speed and video resolution. To reduce delay, it is recommended to reduce the video quality, or contact your mobile/network service provider.

App Features

Want more from your products? The Mercator Ikuü app can help you to customise your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.

Rooms
Separate your products within the app for easy control based on their location.

Scenes
Control multiple products from any room at the same time.

Automation
Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.

Routines
Use Mercator Ikuü with other household products to create simple voice commands that trigger customised actions based on your daily activities.

Timers
Use a range of a scheduling and countdown timers that trigger actions.

Alerts
Manage the kinds of alerts you receive from your products (e.g. security products).

Sharing
Share access of your products with others.

In-App Customer Service
Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit **www.ikuu.com.au**

You can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ),** or via email at **customercare@mercator.com.au**

Warranty

Mercator guarantees this product against defects of materials and workmanship for a period of 36 months from the date of purchase provided the product is used for its proper purpose, in accordance with Mercator's recommendations and within such voltage and current limits as are specified by Mercator in relation to the product. Mercator will at its own option and cost make good, or replace this product with the same or similar product and return it to you, or provide a credit for any product manufactured or supplied by it, which proves to be defective within the limits set out above provided that no repairs, alterations or modifications to the product have been undertaken or attempted by anyone, other than Mercator or its authorized agents. Should you wish to make a claim under this guarantee, the product and proof of purchase must be returned pre-paid by you to the place of purchase.

This guarantee is in addition to and does not take away from any other rights and remedies you may have under any relevant law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please retain your proof of purchase for all warranty claims.

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